


GTW Track Claim Request Form

| CONTACT INFORMATION | | | | | | |
|---|--|----------------------|--|--------------------------------|----------------------|----------------------|
| Date | <input type="text"/> | Type of Track | <input type="text"/> | | | |
| Name | <input type="text"/> | | | | | |
| Email | <input type="text"/> | | | | | |
| Dealer Name | <input type="text"/> | | | | | |
| Dealer Address | <input type="text"/> | | | | | |
| Dealer City,State | <input type="text"/> | | | | | |
| Dealer Phone | <input type="text"/> | | | | | |
| Customer Phone | <input type="text"/> | | | | | |
| MACHINE INFORMATION | | | | | | |
| Make | Model | Serial # | Type | Year | Machine Hours | Application |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| TRACK INFORMATION | | | | | | |
| Submit only 1 part for each claim request form (please provide info on track on opposite side as well) | | | | | | |
| CLAIMED TRACK | Part # / Size | Position | Serial # / Lot Code | Hours Used | Warranty Start | Fail Date |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| OPP. SIDE INFO | | | | | | |
| Defect Type | <input type="text"/> | | | If Other: <input type="text"/> | | |
| Description / Background Information (Include details and warranty guide references) | | | | | | |
| | | | | | | |
| TRACK PURCHASED | | | | | | |
| | | | MEASUREMENT LOCATION | | | Measure Units |
| | | | Width | Pitch | Links | Serial Number |
| Track Size | | | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| IF AG TRACK INDICATE POSITION | | | | | | |
| Undercarriage | | | <input type="text"/> | | | |
| Position | | | <input type="text"/> | | | |
| *Serial Number is located on the inside of the track along the edge | | |  | | | |
| PHOTOS | | | | | | |
| PLEASE MAKE SURE THERE ARE AT LEAST 8 PICTURES INCLUDED FOR EACH CLAIM. | | | | | | |
| ATTACH THE PHOTOS TO THE EMAIL WITH THIS COMPLETED FORM (PLEASE LABEL EACH PHOTO AS WELL) | | | | | | |
| Photo 1 | WHOLE MACHINE WITH ANY IMPLEMENTS ATTACHED (IF APPLICABLE) | | | | | |
| Photo 2 | UNDERCARRIAGE OF CLAIMED PART | | | | | |
| Photo 3 | SPROCKET / DRIVEWHEEL PHOTO SHOWING CONDITION | | | | | |
| Photo 4 | PART DEFECT AREA SHOWING ADJACENT FEATURES | | | | | |
| Photo 5 | PART DEFECT CLOSEUP (in focus) | | | | | |
| Photo 6 | PART DEFECT CLOSEUP (In focus) | | | | | |
| Photo 7 | PHOTO OF LOGO and PART NUMBER OR SIZE | | | | | |
| Photo 8 | PHOTO OF SERIAL NUMBER | | | | | |

